

Maharashtra Education Society
MES. Night College of Arts and Commerce
Karve Road, Pune-411004

On the occasion of - World Consumer Protection Day
"Rights and Obligations of Consumers"

Date: -March 15, 2021

Time: 6.30 pm

Speakers:-Shri. Vilas Lele (Treasurer, All India Customer Panchayat, Pune)

Objectives of the Programme:-

1. To create awareness amongst the students about their rights and duties as a consumer.
2. To inform the students about Consumers Protection Act.

Details of the Programme:

MES Night College of Arts and Commerce Celebrates World Consumer Protection Day in commemoration of World Consumer Protection Day on March 15, 2021. The College arranged a special lecture program, commencing at 6:30 PM. The program began with a melodious rendition of the Saraswati Mantra. Held virtually via Google Meet, the event was graced by the esteemed presence and guidance of Dr. Atul Kulkarni, Principal of the college, who participated in the introductory remarks.

Prof. Dadasaheb Magar served as the esteemed keynote speaker for the program and giving a brief introduction by Shri. Vilas Anant Lele, the speakers launched into the sessions through presentations.

1. Consumer Journey and Empowerment:

Shri. Lele embarked on a captivating journey, tracing the evolution of the consumer movement in Pune since 1974. He shed light on the establishment of consumer panchayats, forums, and culminating in the Consumer Protection Act. He highlighted the active role played by consumer panchayats across India.

2. Consumer Rights and Responsibilities:

Donning the hat of a consumer throughout life's stages, Shri. Lele offered invaluable insights into consumer rights. He emphasized crucial points to consider during purchases

and outlined essential customer duties. Notably, he provided detailed information on the complaint redressal process, including relevant websites and contact numbers.

Program Conclusion:

The program concluded with a vote of thanks delivered by Prof. Amardeep Gurme. Prof. Ramdas Bade also coordinated the event seamlessly. The Principal's presence and guidance throughout the program were invaluable. With a total of 55 participants, the special lecture program effectively raised consumer awareness, aligning perfectly with the spirit of World Consumer Protection Day.

Program Outcomes: -

1. The attendees are informed about the rights and duties of consumers which are very important in daily lives.
2. The speakers cleared the various doubts in the minds of the students and also assured to provide in-depth guidance on this subject and necessary help from time to time.

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